

*IdentityIQ Breaking Glass*

**Terminate Identity Access**

Red Button **Terminate Identity Access** under **Break Glass Operations** is used to shut down an **Identity or Service Account Cube** access right away, without approvals. Application access is disconnected based on leaver options that are selected during application onboarding. This Quick Link is packaged to be accessed by Operations workgroup. An email is sent out to reporting manager on Identity termination.

**Activate Identity Access**

Green Button **Activate Identity Access** under **Break Glass Operations** is added to assign firefighter access or emergency access. This is used to activate an **Identity or Service Account Cube** access right away without approvals. This Quick Link will be used by Security Officers for pre-approvedidentities. **Sunset date** is required for these kinds of access request. Requestor cannot be the requestee for these kind of access requests

Security Officer needs to have **FireFighterAdmin** capability and pre-approved identities needs to have **FireFighter** capability for this functionality to work. Focused Certifications or Advanced Certifications can be used to certify a pre-approved Identity’s **FireFighter** capability and the Security Officer’s **FireFighterAdmin** capability.

**Example Use Case:** During emergency situation a doctor needs to perform a surgery and some access to Epic needs to be provided immediately. The fire fighter administration can process this request for a pre-approved doctor. In SAP, this is called Fire Fighter Access.

**Process Identity Access**

Lifecycle events can be processed manually using **Process Identity Access** under **Break Glass Operations**. Manual launched lifecycle events use application configuration options to build a provisioning plan. This Quick Link is packaged to be accessed by the Operations workgroup. All the processing options that are displayed on the form are shown only if a corresponding Lifecycle Event is enabled. Here is the mapping of Processes and Lifecycle Events.

|  |  |
| --- | --- |
| Process | Lifecycle Event |
| Operations Launch SER Linking | SER LINK FEATURE |
| Operations Launch SER UnLinking | SER LINK FEATURE |
| Operations Launch Native Change | NATIVE CHANGE DETECTION FEATURE |
| Operations Launch Mover | MOVER FEATURE |
| Operations Launch Mitigation Expiration | MANAGER CERTIFICATION ALLOW EXCEPTION FEATURE |
| Operations Launch Leaver - LOA | LEAVER LOA FEATURE |
| Operations Launch Leaver - LTD | LEAVER LTD FEATURE |
| Operations Launch Joiner | JOINER FEATURE |
| Operations Launch Joiner - Rehire | JOINER REHIRE FEATURE |
| Operations Launch Leaver - RTW - LTD | JOINER LTD FEATURE |
| Operations Launch Leaver - RTW - LOA | JOINER LOA FEATURE |
| Operations Launch Reverse Leaver | REVERSE LEAVER FEATURE |
| Operations Launch Attribute Synchronization | ATTRIBUTE SYNCHRONIZATION FEATURE |

**Recover Identity Access**

Identity access can be recovered using access requests and the latest snapshot using **Recover Identity Access** under **Break Glass Operations**. This process uses the Identity Request Id to reverse the provisioning action. Also, it uses Identity latest snaphsot to get values of the attributes that are replaced during provisoing. This Quick Link is packaged to be accessed by the Operations workgroup.

**Emergency Operations**

Emergency operations can be used to either restore or suspend access of identities in bulk. It can also be used as a tool to shut down access of certain population during a security breach, with the exception of the administrative population. This allows administrators to investigate and perform breach analysis. It is added as an **Emergency Operations** quicklink under **Break Glass Operations**. This Quick Link is packaged to be accessed by the Admins workgroup.